

## TAIWAN'S LARGEST DELIVERY CORP

# AMOBILE SOLUTIONS HELPS INCREASE COMPETITIVE ADVANTAGE AND REDUCE COST

### Challenges

Taiwan's largest package delivery company and leading Logistics Services Provider. Is dedicated to improving driver safety, productivity, compliance, and customer satisfaction. A critical challenge faced by their deliver service was ensuring that customers had instant access to tracking information for all shipments.



### Solution

AMobile developed a hardware solution using the TITAN 3 as a platform.

Our solution integrated an array of productivity features, such as: In-Cab Navigation, Critical Event Reporting, Vehicle Inspection Report, and Integrated Performance Monitoring Systems.



The company has a reputation for on-time delivery. Keeping current with the latest technology has allowed it to provide superior customer service without compromising the safety of either drivers or freight. Their mission to constantly improve safety and customer service led them to AMobile. AMobile's TITAN 3 addressed major productivity issues with its suite of features, including: In-Cab Navigation, Critical Event Reporting, Vehicle Inspection Report, Hours of Service, and Performance Monitoring. By implementing these features the company has improved safety, reduced operational costs, and increased driver productivity and customer satisfaction.

### Results & Benefits

- Improved driver safety, productivity, and reduced out-of-route miles.
- Improved fleet and driver efficiency with less time at roadside in spections.
- Improved compliance with better CSA scores and reduced roadside citations.
- Reduced costs with improved fuel efficiency.
- Significantly improved customer satisfaction with on-time delivery and real-time access to freight tracking.